



**Dental Benefit
Providers®**

Dental Word of Mouth

Provider information and updates



Clinical updates

Fluoride for the whole family: Protecting smiles at every age

Help families understand the benefits of fluoride for children and adults.

[Read more](#) 

Fostering inclusive dental care for Rhode Island's diverse pediatric Medicaid population

Learn how to ensure pediatric dental services resonate with the diverse backgrounds of Rhode Island's Medicaid-covered children.

[Find out how](#) 



Doing business together

2025 CDT Code changes

Get the American Dental Association's annual changes to the Current Dental Terminology codes.

[See the updates](#) 

ADA credentialing service

The ADA credentialing service, powered by CAQH, makes it easier to submit and maintain your professional information in one central place.

[Learn more](#) 

In the practice spotlight – Purchase Park Orthodontics

Learn how Purchase Park Orthodontics uses innovative technologies to provide quality care.

[Read more](#) 

Action required to maintain UHCdental.com access

On March 7, 2025, you and your team will no longer be able to use email as an authentication method when signing in to UHCdental.com.

[Update your account](#) 



Product updates

New Dental Savings discount products

In March 2025, Dental Benefit Providers, Inc. will offer Dental Savings Complete and Dental Savings Program.

[Learn more](#) 

New KelseyCare Advantage plans in 2025

Starting Jan. 1, 2025, a new KelseyCare Advantage plan was added to the UnitedHealthcare National Medicare Dental Network.

[Learn more](#) 

Access Lincoln Financial patients nationally through the Lincoln DentalConnect network

You are in network with the Lincoln DentalConnect® dental PPO plans as a UnitedHealthcare dental provider. Make sure you're registered on the Lincoln DentalConnect provider portal.

[Read more](#) 



Regulatory updates

National appointment and availability standards

Review national standards that apply to contracted providers participating with UnitedHealthcare commercial networks.

[Learn more](#) 

California, Connecticut, Maryland and Texas dentists: State-required appointment availability standards

Please review the required appointment availability standards and after hours for California, Connecticut, Maryland and Texas.

[Read more](#) 

California dentists: Reminder regarding California Language Assistance Regulations

The Department of Managed Health Care California Language Assistance regulation mandates all health plans in California provide language assistance services to members with limited English proficiency.

[See more](#) 

Rhode Island dental plan complaints and appeals process

Review the regulatory requirement related to provider complaints, grievances and appeals in Rhode Island.

[View requirements](#) 

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Company of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), or its affiliates.

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