



**Dental Benefit  
Providers**

**Re: Begin using the 2019 or newer ADA claim forms immediately**

Starting today, you'll need to begin using either the 2019 or 2024 version of the American Dental Association (ADA) claim forms for UnitedHealthcare Medicaid and Dual Special Needs Plans. You can purchase the new version of the ADA claim form at [engage.ada.org](https://engage.ada.org) > ADA store.

This change only applies to paper claim submissions. Electronic claims will default to the acceptable and updated version.

**Reason for this change**

Beginning May 1, 2024, we'll no longer accept any 2012 or older versions of the ADA paper claim form for UnitedHealthcare Medicaid and Dual Special Needs Plans.

**We're here to help**

- For questions about Dental Hub registration or troubleshooting, please call 855-609-5156
- For general questions, find your Provider Services phone number by visiting [UHCdentalproviders.com](https://UHCdentalproviders.com) > Provider Service Numbers by Network/Plan

Thank you.

Sincerely,

The UnitedHealthcare Team on behalf of Dental Benefit Providers, Inc.