



2024 Provider Manual updates

UnitedHealthcare Connected for One Care Provider Manual

This document provides a summary of key updates made to the provider manual throughout the year. Please refer to the UnitedHealthcare Connected for One Care Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com/medicaid.

September 1, 2024 Updates summary

Section 1 Introduction

- Updated notification language to “it will be uploaded on the portal at UHCdental.com/Medicaid under States specific alerts and resources.”
- Updated where to find Provider Online Academy to UHCdental.com and go to Resources > Dental Provider Online Academy

Section 2.5 Provider Portal / Dental Hub

- Updated provider portal to UHCdental.com/medicaid

June 1, 2024 Updates summary

Section 5.5 Utilization review

- Deleted “Clinical Affairs Committee”

Section 6.3 Site visits

- Updated Clinical Affairs Committee to Peer Review Committee

Section B.2 Benefit Grid

- Added procedure code D2740

April 1, 2024 Updates summary

Section 9.2.c Timely Submission (Timely Filing)

- Updated time claims should be submitted within to 90 days from date of service

March 1, 2024 Updates summary

Section B.2 Benefit Grid

- Added procedure code D9950
- Updated Other limits language for D9450
- Deleted Other limits language for D1206, D1208, D2751, D2931, D4341, D4342, D7240, D7999



**Dental Benefit
Providers**