



2024 Provider Manual updates

UnitedHealthcare Community Plan of Kentucky Provider Manual

This document provides a summary of key updates made to the provider manual throughout the year. Please refer to the UnitedHealthcare Community Plan of Kentucky Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com/medicaid.

September 1, 2024 Updates summary

Section 1 Introduction

- Updated notification language to “it will be uploaded on the portal at UHCdental.com/Medicaid under States specific alerts and resources.”
- Updated “UHC On Air” section and replaced with “Provider Online Academy”

Section 2.5 Provider Portal / Dental Hub

- Updated provider portal to UHCdental.com/medicaid

Section 5.5 Utilization review

- Deleted “Clinical Affairs Committee”

Section 6.3 Site visits

- Updated “Clinical Affairs Committee” to “Peer Review Committee”

Section 6.4 Preventive health guideline

- Deleted “Healthy People 2020 and”

March 1, 2024 Updates summary

Section 9.9 Corrected Claim Submission Guidelines

- Added Section 9.9 Corrected Claim Submission Guidelines

Section B.2 Benefit Grid

- Added procedure codes D2934, D2940, D5225, D5226, D9995, D9996

February 1, 2024 Updates summary

Section B.2 Benefit Grid

- Added Other limits for D2390, D2391, D2392, D2393, D2394, D2930, D9995, D9996
- Changed Frequency limits for D2390



**Dental Benefit
Providers**