



## Arkansas Statistics for DBP Commercial Plans

### Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q4 of 2023.

REVIEW TYPE	(All)
DECISION REASON	(All)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(All)

SERVICE CATEGORY	
Adjunctive General Services	118
Diagnostic	20
Endodontics	17
Implant Services	42
Oral Surgery	128
Orthodontics	7
Periodontics	34
Preventive	40
Prosthodontics, Fixed	46
Prosthodontics, Removable	9
Restorative	291
	752

**DBP - Arkansas Regulatory Report**

Population: Employer & Individual (En)  
 Data Source: SB ODS  
 Prepared by: SB Information Management

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Oral Surgery	Denial	Not Assigned	Administrative	Oral and Maxillofacial Surgeon	D7921
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
Restorative	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D2393
Oral Surgery	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D7140
Preventive	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D1351
Restorative	Denial	Procedure Ineligible due to UTED	Administrative	General Dentistry	D2930
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough to	Clinical	Orthodontist	D2950
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9223
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9223
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appro	Clinical	General Dentistry	D2950
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting the	Clinical	General Dentistry	D2740
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Diagnostic	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D0220
Adjunctive General Services	Denial	Decreased Dental allowable	Administrative	General Dentistry	D9243
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appro	Clinical	General Dentistry	D2950
Oral Surgery	Denial	Guided tissue regeneration is denied. Records do not show at least one of the qualifying conditions.	Clinical	General Dentistry	D7956
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your to	Clinical	General Dentistry	D2740
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1351
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4342
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6245
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D7210
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4341
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2740
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2929
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2929
Periodontics	Denial	Cosmetic Services Not Covered	Administrative	General Dentistry	D4230
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0230
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1351
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2950
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2950
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0220
Prosthodontics, Removable	Denial	Not Assigned	Administrative	General Dentistry	D5721
Endodontics	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D3220
Preventive	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D1351
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough to	Clinical	General Dentistry	D2950
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth	Clinical	General Dentistry	D6245
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or	Clinical	Orthodontist	D2740
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2740
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2740
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth	Clinical	General Dentistry	D6750
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7280
Restorative	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D2750
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9222
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2950
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2150
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3220
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2331
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6065
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2930
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2391
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2331
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2391
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D9223
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Pediatric Dentistry	D9230
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2950
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1351
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0230
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D9248
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2950
Restorative	Denial	Not Assigned	Administrative	Orthodontist	D2750
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2930
Restorative	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D2392
Restorative	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D2392
Oral Surgery	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D7140
Restorative	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D2391
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2930
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical nece	Administrative	Periodontist	D9239
Adjunctive General Services	Denial	Decreased Dental allowable	Administrative	Pediatric Dentistry	D9230
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9223
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting the	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Surgical tooth removal request is denied. Records do not meet at least one condition for medical nece	Clinical	Oral and Maxillofacial Surgeon	D7230
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1351
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1351
Diagnostic	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D0140
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical nece	Clinical	Periodontist	D9239
Adjunctive General Services	Denial	Request is denied. Records did not include a narrative to support the need for your treatment.	Clinical	General Dentistry	D9945
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wea	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9222
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9230
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appro	Clinical	General Dentistry	D2950
Prosthodontics, Fixed	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D6740
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9223
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appro	Clinical	General Dentistry	D2950
Oral Surgery	Denial	Guided tissue regeneration is denied. Records do not show at least one of the qualifying conditions.	Clinical	General Dentistry	D7957
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2331
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7220
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2950
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2335
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6750
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7240
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4342
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Orthodontist	D6740
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1510
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2930
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3330
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0230

Oral Surgery	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D7140
Preventive	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D1351
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your t	Clinical	General Dentistry	D2740
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough to	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough to	Clinical	General Dentistry	D2950
Restorative	Denial	Decreased Dental Allowable	Administrative	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appor	Clinical	General Dentistry	D2950
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	General Dentistry	D9223
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons.	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Medication request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	General Dentistry	D9612
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Decreased Dental Allowable	Administrative	General Dentistry	D2740
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your c	Clinical	General Dentistry	D6750
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	General Dentistry	D9230
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical neces	Clinical	General Dentistry	D9243
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a narrative to support the need for your treatment.	Clinical	General Dentistry	D6245
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	General Dentistry	D9223
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough to	Clinical	General Dentistry	D2950
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	Oral and Maxillofacial Surgeon	D9223
Periodontics	Denial	Request is denied. Procedure code submitted appears to be wrong for the procedure being performe	Clinical	Periodontist	D4267
Preventive	Denial	Dental procedure not valid for teeth.	Administrative	Pediatric Dentistry	D1510
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7283
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Periodontist	D7953
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4240
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Orthodontist	D6245
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0240
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7283
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4240
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7140
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Pediatric Dentistry	D9230
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D6010
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Denial	Not Assigned	Administrative	Oral and Maxillofacial Surgeon	D7921
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2930
Preventive	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D1351
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your t	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Waiting period not satisfied for proc	Administrative	General Dentistry	D2750
Restorative	Denial	Veneer request is denied. Records show either your tooth does not have any enamel defects or the d	Clinical	General Dentistry	D2962
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or l	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	General Dentistry	D9230
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough to	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appor	Clinical	General Dentistry	D2950
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6240
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2332
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2330
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Adjunctive General Services	Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Adjunctive General Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D9222
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6240
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4341
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6057
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3741
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0240
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7220
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D6010
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Periodontics	Denial	Cosmetic Services Not Covered	Administrative	General Dentistry	D4230
Restorative	Denial	Duplicate amalgam within 6 months.	Administrative	General Dentistry	D2392
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7941
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0220
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4341
Restorative	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	General Dentistry	D9230
Prosthodontics, Fixed	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D6740
Adjunctive General Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment a	Clinical	Oral and Maxillofacial Surgeon	D9613
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or l	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your t	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appor	Clinical	General Dentistry	D2950
Orthodontics	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D8090
Endodontics	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D3310
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	General Dentistry	D9230
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough to	Clinical	General Dentistry	D2950
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	Oral and Maxillofacial Surgeon	D9222
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7220
Oral Surgery	Approval	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2392
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6750
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2391
Adjunctive General Services	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D9223
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7280
Adjunctive General Services	Denial	Not a Covered Service	Administrative	General Dentistry	D9223
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1351
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2930
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2950
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0230
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0274
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D9230
Restorative	Denial	Not Assigned	Administrative	Orthodontist	D2750
Prosthodontics, Fixed	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D6241
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your c	Clinical	General Dentistry	D6740
Restorative	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your c	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a narrative to support the need for your treatment.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a narrative to support the need for your treatment.	Clinical	General Dentistry	D6740
Implant Services	Denial	Implant service request is denied. Records do not include documentation that clearly shows this treatm	Clinical	General Dentistry	D6104
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your t	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessiv.	Clinical	General Dentistry	D9230
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical neces	Clinical	General Dentistry	D9239

Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950
Orthodontics	Denial	Decreased Dental allowable	Administrative	Orthodontist	D8080
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Adiunctive General Services	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D9222
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your tooth.	Clinical	General Dentistry	D2740
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistry	D2740
Adiunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9230
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or more.	Clinical	General Dentistry	D2740
Orthodontics	Denial	Decreased Dental allowable	Administrative	Orthodontist	D8080
Oral Surgerv	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2332
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Adiunctive General Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D9230
Proshodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Adiunctive General Services	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D9223
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6065
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2394
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D7253
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7220
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2150
Adiunctive General Services	Denial	Not a Covered Service	Administrative	General Dentistry	D9223
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7250
Proshodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5225
Restorative	Denial	Duplicate amalgam within 6 months	Administrative	General Dentistry	D2392
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Oral Surgerv	Denial	Not Assigned	Administrative	Oral and Maxillofacial Surgeon	D7921
Restorative	Denial	Not Assigned	Administrative	Orthodontist	D2750
Adiunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9120
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2150
Adiunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9230
Implant Services	Denial	Not Assigned	Administrative	Periodontist	D6100
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2140
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2930
Oral Surgerv	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D7140
Proshodontics, Fixed	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D6751
Periodontics	Denial	Cosmetic Services Not Covered	Administrative	General Dentistry	D4230
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4341
Restorative	Denial	Not Assigned	Administrative	Orthodontist	D2950
Proshodontics, Removable	Denial	Not Assigned	Administrative	General Dentistry	D5213
Oral Surgerv	Denial	Not Assigned	Administrative	General Dentistry	D7140
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Oral Surgerv	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D7140
Preventive	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D1351
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or more.	Clinical	General Dentistry	D2740
Adiunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9230
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9230
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2740
Proshodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth.	Clinical	General Dentistry	D6740
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9222
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons.	Clinical	General Dentistry	D2740
Oral Surgerv	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
Adiunctive General Services	Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Oral Surgerv	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2391
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6010
Proshodontics, Fixed	Denial	Bridges request is alternately approved to a partial denture. Records show many missing or teeth that are not covered.	Clinical	General Dentistry	D6245
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D9230
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2930
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1351
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2332
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2954
Proshodontics, Fixed	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D6241
Adiunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9230
Adiunctive General Services	Denial	Decreased Dental allowable	Administrative	General Dentistry	D9243
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9223
Oral Surgerv	Denial	Guided tissue regeneration is denied. Records do not show at least one of the qualifying conditions.	Clinical	Oral and Maxillofacial Surgeon	D7956
Oral Surgerv	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
Proshodontics, Removable	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D5214
Restorative	Denial	Veneer request is denied. Records show either your tooth does not have any enamel defects or the dental plan does not cover this service.	Clinical	General Dentistry	D2962
Restorative	Denial	Veneer request is denied. Records show either your tooth does not have any enamel defects or the dental plan does not cover this service.	Clinical	General Dentistry	D2962
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950
Adiunctive General Services	Denial	Decreased Dental allowable	Administrative	Pediatric Dentistry	D2930
Oral Surgerv	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2934
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Proshodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4240
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7220
Oral Surgerv	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7140
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6010
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2391
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2930
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Oral Surgerv	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7140
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D2950
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Adiunctive General Services	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D9612
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6010
Oral Surgerv	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7280
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1120
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D6010
Oral Surgerv	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7280
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D2950
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4240
Restorative	Denial	Duplicate amalgam within 6 months	Administrative	General Dentistry	D2393
Restorative	Denial	Duplicate amalgam within 6 months	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Orthodontist	D2740

Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2332
Prosthodontics, Fixed	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D6751
Preventive	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D1351
Adiunctive General Services	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D9944
Restorative	Denial	Veneer request is denied. Records show either your tooth does not have any enamel defects or the d	Clinical	General Dentistry	D2962
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or	Clinical	General Dentistry	D2740
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessit	Clinical	General Dentistry	D9223
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessit	Clinical	General Dentistry	D9223
Implant Services	Denial	Implant service request is denied. Records do not include documentation that clearly shows this treatm	Clinical	General Dentistry	D6106
Oral Surgerv	Denial	Bone or cartilage graft request is denied. Records do not meet at least one condition for medical nec	Clinical	General Dentistry	D7953
Oral Surgerv	Denial	Surgical tooth removal request is denied. Records do not meet at least one condition for medical nec	Clinical	Oral and Maxillofacial Surgeon	D7230
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1351
Adiunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9230
Adiunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical neces	Clinical	Periodontist	D9243
Restorative	Denial	Decreased Dental allowable.	Administrative	General Dentistry	D2950
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessit	Clinical	General Dentistry	D9223
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	Orthodontist	D2962
Prosthodontics, Fixed	Denial	Replacement bridge request is denied. Records do not show a cavity or fracture in a place that affects	Clinical	General Dentistry	D6750
Oral Surgerv	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2929
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Pediatric Dentistry	D9248
Adiunctive General Services	Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9233
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6103
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3220
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1351
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Diaonostic	Denial	Not Assigned	Administrative	General Dentistry	D0220
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1351
Adiunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9230
Adiunctive General Services	Denial	Decreased Dental allowable.	Administrative	General Dentistry	D9239
Restorative	Denial	DENIED PER PLAN GUIDELINES. Review of claim doesn't support need for this procedure.	Clinical	General Dentistry	D2950
Prosthodontics, Fixed	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D6740
Restorative	Denial	Decreased Dental allowable.	Administrative	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appo	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough t	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup request is denied. Records do not show this is needed to hold a crown, but instead to correct	Clinical	General Dentistry	D2950
Oral Surgerv	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requeste	Clinical	Oral and Maxillofacial Surgeon	D7240
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth	Clinical	General Dentistry	D6750
Preventive	Denial	Dental procedure not valid for teeth	Administrative	General Dentistry	D1610
Restorative	Denial	Waiting period not satisfied for proc.	Administrative	Pediatric Dentistry	D2930
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a narrative to support the need for your treatment.	Clinical	General Dentistry	D6740
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5140
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Diaonostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0272
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4267
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2391
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Adiunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2332
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7230
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that	Clinical	General Dentistry	D6245
Oral Surgerv	Denial	Not a Covered Service	Administrative	General Dentistry	D7951
Oral Surgerv	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Implant Services	Denial	Check plan for implant coverage	Administrative	General Dentistry	D6104
Oral Surgerv	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D7140
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D7210
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6057
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Duplicate amalgam within 6 months	Administrative	General Dentistry	D2393
Orthodontics	Denial	Not Assigned	Administrative	Orthodontist	D8080
Endodontics	Denial	Procedure ineliable due to UTED	Administrative	General Dentistry	D3220
Prosthodontics, Fixed	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D6241
Restorative	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D2740
Adiunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9230
Restorative	Denial	Veneer request is denied. Records show either your tooth does not have any enamel defects or the d	Clinical	General Dentistry	D2962
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or	Clinical	General Dentistry	D2740
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough t	Clinical	General Dentistry	D2950
Adiunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessit	Clinical	Pediatric Dentistry	D9230
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appo	Clinical	General Dentistry	D2950
Oral Surgerv	Denial	Bone or cartilage graft request is denied. Records do not meet at least one condition for medical nec	Clinical	Oral and Maxillofacial Surgeon	D7953
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2929
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2140
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2140
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3330
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2934
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Prosthodontics, Removable	Denial	Not Assigned	Administrative	General Dentistry	D81721
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2930
Diaonostic	Denial	Proc included w/another service UTED	Administrative	General Dentistry	D0150
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a narrative to support the need for your treatment.	Clinical	General Dentistry	D6245
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been appo	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough t	Clinical	General Dentistry	D2950
Adiunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical neces	Clinical	General Dentistry	D9239
Oral Surgerv	Denial	Request is denied. Procedure code submitted appears to be wrong for the procedure being performe	Clinical	Periodontist	D7953
Preventive	Denial	Dental procedure not valid for teeth	Administrative	Pediatric Dentistry	D1510
Preventive	Denial	Dental procedure not valid for teeth	Administrative	Pediatric Dentistry	D1510
Orthodontics	Denial	Decreased Dental allowable.	Administrative	Orthodontist	D8080
Adiunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9230
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessit	Clinical	General Dentistry	D9223
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your to	Clinical	General Dentistry	D2740
Restorative	Denial	Dental procedure not valid for teeth	Administrative	Pediatric Dentistry	D2930
Oral Surgerv	Denial	Not a Covered Service	Administrative	General Dentistry	D7951
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2929
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2331
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2740
Diaonostic	Denial	Not a Covered Service	Administrative	General Dentistry	D0380
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2930

Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3220
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6750
Adiunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D9230
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough to	Clinical	General Dentistry	D2950
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1351
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2750
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Orthodontics	Denial	Not a Covered Service	Administrative	Orthodontist	D8020
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D9210
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1351
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6010
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2740
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D9222
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Restorative	Approval	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7220
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2392
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2930
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Pediatric Dentistry	D9230
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6010
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2331
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2740
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2740
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2330
Restorative	Denial	Duplicate amalgam within 6 months	Administrative	General Dentistry	D2392
Oral Surgery	Denial	Not Assigned	Administrative	Oral and Maxillofacial Surgeon	D7921
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4341
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Pediatric Dentistry	D9248
Adiunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D9230
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2331
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7210
Periodontics	Denial	Cosmetic Services Not Covered	Administrative	General Dentistry	D4230
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4341
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4341
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough to	Clinical	General Dentistry	D2950
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2740
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2740
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting the	Clinical	General Dentistry	D2740
Restorative	Denial	DEFINITE PER PAI GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested	Clinical	Oral and Maxillofacial Surgeon	D7230
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear	Clinical	General Dentistry	D2740
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting the	Clinical	General Dentistry	D2740
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2950
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or a	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested	Clinical	General Dentistry	D7240
Oral Surgery	Denial	Agreement Disrupt Off Charges	Administrative	Oral and Maxillofacial Surgeon	D9229
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6104
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3220
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2140
Prosthodontics, Removable	Denial	Not Assigned	Administrative	General Dentistry	D6212
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1351
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2950
Implant Services	Denial	Not Assigned	Administrative	Periodontist	D6100
Preventive	Denial	Mixed Bad Fee Schedule Exists	Administrative	General Dentistry	D1351
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9222
Restorative	Denial	Veneer request is denied. Records show either your tooth does not have any enamel defects or the d	Clinical	General Dentistry	D2962
Adiunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason f	Clinical	Oral and Maxillofacial Surgeon	D9612
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9222
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons.	Clinical	General Dentistry	D2740
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	Orthodontist	D2950
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your t	Clinical	General Dentistry	D2740
Restorative	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D2330
Orthodontics	Denial	Braces request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D8080
Adiunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical neces	Clinical	General Dentistry	D9243
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9223
Implant Services	Denial	Implant service request is denied. Records do not include documentation that clearly shows this treatm	Clinical	General Dentistry	D6104
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2740
Adiunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical neces	Clinical	General Dentistry	D9243
Adiunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9222
Adiunctive General Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment a	Clinical	Oral and Maxillofacial Surgeon	D9613
Prosthodontics, Fixed	Denial	Replacement bridge request is denied. Records do not show a cavity or fracture in a place that affect	Clinical	General Dentistry	D6750
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7140
Oral Surgery	Denial	Not a Covered Service	Administrative	General Dentistry	D7950
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7220
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4341
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D7140
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7283
Adiunctive General Services	Denial	Not a Covered Service	Administrative	General Dentistry	D9222
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2150
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9229
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Periodontist	D6010
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3330
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4340
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2332
Adiunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2391
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7240
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1351

Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2934
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2929
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Periodontist	D6010
Adjunctive General Services	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2330
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2160
Oral Surgerv	Denial	Not Assigned	Administrative	Periodontist	D7953
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2934
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D2392
Restorative	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D2392
Prosthodontics, Fixed	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D6241
Adjunctive General Services	Denial	Mixed Bao Fee Schedule Exists	Administrative	General Dentistry	D9230
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear	Clinical	General Dentistry	D2740
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting the	Clinical	General Dentistry	D2740
Adjunctive General Services	Denial	Medication request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Periodontist	D9243
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2950
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your tooth	Clinical	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1110
Oral Surgerv	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7240
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D6010
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9944
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7240
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative	Periodontist	D7210
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7220
Oral Surgerv	Denial	Not a Covered Service	Administrative	General Dentistry	D5110
Oral Surgerv	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7210
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Orthodontist	D6740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0470
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1351
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6057
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Denial	Waiting period not satisfied for pro.	Administrative	General Dentistry	D2740
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9230
Oral Surgerv	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested	Clinical	Oral and Maxillofacial Surgeon	D7230
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your tooth	Clinical	General Dentistry	D2740
Implant Services	Denial	Implant service request is denied. Records do not include documentation that clearly shows this treatment	Clinical	General Dentistry	D6104
Adjunctive General Services	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9230
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9243
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2391
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Pediatric Dentistry	D9230
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2330
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgerv	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7140
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2391
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4341
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D5110
Oral Surgerv	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1351
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6010
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5214
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6010
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2393
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D9230
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6057
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9222
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1208
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D7140
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9613
Oral Surgerv	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D7210
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D9945
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgerv	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6010
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4342
Oral Surgerv	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Adjunctive General Services	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2391
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2930
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0120
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351