



## Arkansas Statistics for DBP Commercial Plans Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q1 of 2019.

REVIEW TYPE	(All)
DECISION REASON	(All)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(All)

SERVICE CATEGORY	
Adjunctive General Services	64
Diagnostic	56
Endodontics	21
Implant Services	41
Oral Surgery	405
Orthodontics	5
Periodontics	60
Preventive	25
Prosthodontics, Fixed	82
Prosthodontics, Removable	95
Restorative	321
	1175

























Oral Surgery	Approval	BENEFITS ARE RECOMMENDED	Clinical	General Dentistry	D7230
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED	Clinical	General Dentistry	D7230
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED	Clinical	General Dentistry	D7240
Oral Surgery	Denial	NOT FOUND	Administrative	General Dentistry	D7210
Oral Surgery	Denial	NOT FOUND	Administrative	General Dentistry	D7210
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Adjunctive General Services	Denial	Anesth to provide adequate pain control	Clinical	General Dentistry	D9222
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5110
NOT FOUND	Denial	Termination	Administrative	General Dentistry	D2740
Oral Surgery	Denial	NOT FOUND	Administrative	General Dentistry	D7140
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED	Clinical	General Dentistry	D7220
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED	Clinical	General Dentistry	D7220
Prosthodontics, Fixed	Denial	Crown necessary as fixed/remove abutment	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	No benefit for incidental services	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	No benefit for incidental services	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Crown necessary as fixed/remove abutment	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Crown necessary as fixed/remove abutment	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Alternate benefit = partial den allowed	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Crown necessary as fixed/remove abutment	Clinical	General Dentistry	D6740
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5110
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5120
NOT FOUND	Denial	Termination	Administrative	General Dentistry	D2751
Prosthodontics, Fixed	Denial	Resubmit with full arch x-rays	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Denial	Resubmit with full arch x-rays	Clinical	General Dentistry	D6240
Prosthodontics, Fixed	Denial	Resubmit with full arch x-rays	Clinical	General Dentistry	D6240
Prosthodontics, Fixed	Denial	Resubmit with full arch x-rays	Clinical	General Dentistry	D6750
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5110
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5214
NOT FOUND	Denial	Termination	Administrative	General Dentistry	D6750
NOT FOUND	Denial	Termination	Administrative	General Dentistry	D6242
NOT FOUND	Denial	Termination	Administrative	General Dentistry	D6750
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5214
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED	Clinical	General Dentistry	D6242
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED	Clinical	General Dentistry	D6750
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5110
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5110
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5214
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5214
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9230
Periodontics	Denial	NOT FOUND	Administrative	General Dentistry	D4342
Periodontics	Denial	NOT FOUND	Administrative	General Dentistry	D4342
Periodontics	Denial	NOT FOUND	Administrative	General Dentistry	D4342