



Arkansas Statistics for DBP Commercial Plans Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q2 of 2026.

REVIEW TYPE	(All)
DECISION REASON	(All)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(All)

	SERVICE CATEGORY
Adjunctive General Services	139
Diagnostic	38
Endodontics	45
Implant Services	79
Maxillofacial Prosthetics	1
Oral Surgery	206
Orthodontics	9
Periodontics	148
Preventive	17
Prosthodontics, Fixed	41
Prosthodontics, Removable	12
Restorative	359
Grand Total	1094

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SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9610
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	This medication request is denied. Records do not show this will improve healing, reduce swelling and pain, or reduce risk of infection.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	Oral and Maxillofacial Surgeon	D9612
Diagnostic	Denial	Agreement Discount Off Charges	Administrative	General Dentistry	D0364
Diagnostic	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D0120
Diagnostic	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D0240
Diagnostic	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D0240
Diagnostic	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D0272
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Endodontist	D0150
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0120
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0120
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0120
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0140
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0140
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0150
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0272
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0274
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0274
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D0120
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D0274
Diagnostic	Denial	Not Assigned	Administrative	Endodontist	D0150
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0120
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0220
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0230
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0272
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0274
Diagnostic	Denial	Not Assigned	Administrative	Orthodontist	D0220

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Diagnostic	Denial	Not Assigned	Administrative	Orthodontist	D0230
Diagnostic	Denial	Root canal includes all related services	Administrative	Endodontist	D0220
Diagnostic	Denial	Root canal includes all related services	Administrative	Endodontist	D0220
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0220
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0220
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0330
Endodontics	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D3320
Endodontics	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Endodontist	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Endodontist	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3221
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3221
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3320
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D3220
Endodontics	Denial	Not Assigned	Administrative	Endodontist	D3330
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220

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SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Implant Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6058
Implant Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6058
Implant Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6058
Implant Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6058
Implant Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6065
Implant Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6065
Implant Services	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D6010
Implant Services	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D6010
Implant Services	Denial	Benefit maximum has been reached	Administrative	Periodontist	D6010
Implant Services	Denial	Benefit maximum has been reached	Administrative	Periodontist	D6010
Implant Services	Denial	Benefit maximum has been reached	Administrative	Periodontist	D6010
Implant Services	Denial	Benefit maximum has been reached	Administrative	Periodontist	D6010
Implant Services	Denial	Benefit maximum has been reached	Administrative	Periodontist	D6010
Implant Services	Denial	Benefit maximum has been reached	Administrative	Periodontist	D6051
Implant Services	Denial	Benefit maximum has been reached	Administrative	Periodontist	D6104
Implant Services	Denial	Benefit maximum has been reached	Administrative	Periodontist	D6104
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6065
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6104
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D6104
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6010
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6010
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6056
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6056
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6057
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6057
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6057
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6057
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6058
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D6010
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D6010

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6010
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6010
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6104
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6106
Implant Services	Denial	Implant service request is denied. Records do not include documentation that clearly shows this treatment is needed.	Clinical	General Dentistry	D6104
Implant Services	Denial	Member age not within procedure norm	Administrative	General Dentistry	D6010
Implant Services	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D6010
Implant Services	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D6010
Implant Services	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D6010
Implant Services	Denial	Not Assigned	Administrative	General Dentistry	D6010
Implant Services	Denial	Not Assigned	Administrative	General Dentistry	D6010
Implant Services	Denial	Not Assigned	Administrative	Periodontist	D6010
Implant Services	Denial	Request is denied. Procedure code submitted appears to be wrong for the procedure being	Clinical	General Dentistry	D6065
Implant Services	Denial	Request is denied. Procedure code submitted appears to be wrong for the procedure being	Clinical	General Dentistry	D6065
Implant Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary t	Clinical	General Dentistry	D6190
Implant Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary t	Clinical	General Dentistry	D6190
Maxillofacial Prosthe	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5982
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7220
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7230
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7230
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7240
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7953
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7953
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7961
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7961
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7961
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7961

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SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7280
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7283
Oral Surgery	Denial	Based on the information submitted by your dentist, you do not need braces for the reasons covered by your dental plan. Your dental plan only covers b	Clinical	General Dentistry	D7230
Oral Surgery	Denial	Based on the information submitted by your dentist, you do not need braces for the reasons covered by your dental plan. Your dental plan only covers b	Clinical	General Dentistry	D7230
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7220
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7953
Oral Surgery	Denial	Bone or cartilage graft request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D7953
Oral Surgery	Denial	Bone or cartilage graft request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D7953
Oral Surgery	Denial	Exceeds frequency	Administrative	General Dentistry	D7953
Oral Surgery	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
Oral Surgerv	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140

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SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D7971
Oral Surgery	Denial	Not a Covered Service	Administrative	General Dentistry	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	General Dentistry	D7952
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7953
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7953
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7230
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7240
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7473
Oral Surgery	Denial	Not Assigned	Administrative	Oral and Maxillofacial Surgeon	D7140
Oral Surgery	Denial	Not Assigned	Administrative	Pediatric Dentistry	D7140

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SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Periodontics	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D4240
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning request is alternately approved to different code. Records show less than 4 teeth need treatment.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning request is alternately approved to different code. Records show less than 4 teeth need treatment.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning request is alternately approved to different code. Records show less than 4 teeth need treatment.	Clinical	General Dentistry	D4341
Periodontics	Denial	Deep cleaning request is alternately approved to different code. Records show less than 4 teeth need treatment.	Clinical	General Dentistry	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4212
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4240
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4910
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4241
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4241
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4241
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4231
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4231
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4240
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4240
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4240
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D4240
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4211
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4240
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4240
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4240
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4346
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4346
Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4355
Periodontics	Denial	Request is denied. Procedure code submitted appears to be wrong for the procedure being performed.	Clinical	General Dentistry	D4266
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records must include pre-treatment gum measurements, x-rays and a narrative. One or more of these was not included.	Clinical	General Dentistry	D4273
Periodontics	Denial	Request is denied. Records must include pre-treatment gum measurements, x-rays and a narrative. One or more of these was not included.	Clinical	General Dentistry	D4283
Periodontics	Denial	Tissue growth material request is denied. Health plan criteria for tissue growth material are not covered for this type of defect.	Clinical	General Dentistry	D4265
Preventive	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D1120
Preventive	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D1206
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1206
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1206
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1110
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1110
Preventive	Denial	Not Assigned	Administrative	Orthodontist	D1351
Preventive	Denial	Not Assigned	Administrative	Orthodontist	D1351
Preventive	Denial	Not Assigned	Administrative	Orthodontist	D1351
Preventive	Denial	Not Assigned	Administrative	Orthodontist	D1351
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that cannot be restorable in this arch.	Clinical	General Dentistry	D6240
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that cannot be restorable in this arch.	Clinical	General Dentistry	D6240
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that cannot be restorable in this arch.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that cannot be restorable in this arch.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show the teeth supporting the bridge may not last for a long time.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Bridge request is denied. Records show either a problem with the nerve area or severe loss of bone around these teeth.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Request is denied. Procedure code submitted appears to be wrong for the procedure being performed.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth marked.	Clinical	General Dentistry	D6240
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth marked.	Clinical	General Dentistry	D6750

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth marked.	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Denial	Retainer crown is alternately approved to a single crown. This is because a partial denture was approved in place of a bridge.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Retainer crown is alternately approved to a single crown. This is because a partial denture was approved in place of a bridge.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Retainer crown is alternately approved to a single crown. This is because a partial denture was approved in place of a bridge.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Retainer crown is alternately approved to a single crown. This is because a partial denture was approved in place of a bridge.	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your dental plan or not approved.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your dental plan or not approved.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your dental plan or not approved.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your dental plan or not approved.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your dental plan or not approved.	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your dental plan or not approved.	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by your dental plan or not approved.	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	General Dentistry	D6245
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5110
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5130
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5140
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5225
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5225
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D5110
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D5120
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5110
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5213
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5214
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5214
Prosthodontics, Removable	Denial	Not Assigned	Administrative	General Dentistry	D5865
Restorative	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Endodontist	D2950
Restorative	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Endodontist	D2950
Restorative	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740

[illegible]

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[illegible]

Service Category	Review Outcome	Decision Reason	Review Type	Provider Specialty	Procedure Code
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2930
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2150
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2330
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2331
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2332
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2332
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2332
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2332
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2140
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2140
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2392
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Restorative	Denial	Not Assigned	Administrative	Pediatric Dentistry	D2930
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting chewing or exposing the tooth underneath.	Clinical	General Dentistry	D2740

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Restorative	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting chewing or exposing the tooth underneath.	Clinical	General Dentistry	D2740
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistry	D2740
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistry	D2740
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2740
Restorative	Denial	Request is denied. X-rays submitted do not match the tooth number submitted.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	Endodontist	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2750
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2750
Restorative	Denial	Waiting period not satisfied for proc	Administrative	General Dentistry	D2740
Restorative	Denial	Waiting period not satisfied for proc	Administrative	General Dentistry	D2752
Restorative	Denial	Waiting period not satisfied for proc	Administrative	General Dentistry	D2950