Say Cheese Dental Network Quick Reference Guide



Effective: Jan. 1, 2025

Dental Hub

dentalhub.com/webinars

The Dental Hub may be used to check eligibility, submit claims, and to access useful information regarding plan coverage.

To register for the Hub, you will need information on a prior paid claim or a Registration code. To receive your Registration code and for other Dental Hub assistance, call Provider Services.

Provider services

Phone: 1-844-368-6878

- Dedicated Services Representatives 7 a.m. to 10 p.m.
- Interactive Voice Response System 24/7

Member eligibility, benefits, claims, authorizations, network participation and contract questions

Pretreatment estimates

Pretreatment Estimates (PTE) Say Cheese Dental Network P.O. Box 2053 Milwakee, WI 53201

Provider Online Academy

Visit **UHCdental.com/provideracademy** to utilize the 24/7 on demand provider training and educational support videos.

Dental claim submissions

Say Cheese Dental Network P.O. Box 2176 Milwaukee, WI 53201

EDI Payer ID: GP133

Claim disputes or adjustments

Say Cheese Dental Network Provider Disputes P.O. Box 361 Milwaukee, WI 53201

Corrected claims

Say Cheese Dental Network Adjustments/Resubmissions P.O. Box 481 Milwaukee, WI 53201

Claims may be submitted electronically through your clearinghouse, within the provider portal or to the mailing addresses here.

Important notes

This guide is intended to be used as a quick reference and may not contain all of the necessary information. It is subject to change without notice. For a copy of the National Provider Manual, please sign into **UHCdental.com** and select *Manuals/Other Supporting Documents* under *Quick Links*.

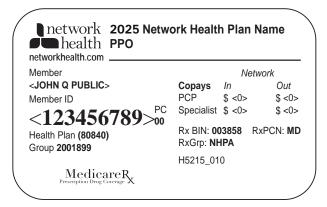






Sample Network Health Member ID cards

Dental benefit details are listed on the back of the Network Health Medicare Advantage medical member ID card.





Administered by Dental Benefit Providers

Sample Dental Rider Card

Only members who choose a buy up plan, called a "Dental Rider", will have a separate Say Cheese Dental Network card.

